Integrated solutions for
ONSHORE LOGISTICS

Walvis Bay
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Lüderitz
Namibia

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COMPANY PROFILE

Logistics Support Services (Pty) Ltd operates in two distinct sectors namely Onshore and Offshore Logistics. Although the basics and principles are the same, our clients’ needs, requirements and specialisation guided us to differentiate between sectors.

Logistics Support Services (Pty) Ltd is a Namibian owned and registered company that operates out of:

- Walvis Bay (Head Office), all transport modes
- Windhoek (mainly air freight and road freight), and
- Lüderitz (sea & road freight)

Our focus and service offering encompass the following principles that serve as the cornerstone of our business model:

- Transparency
- Trust
- Mutual Respect

The service offering for the onshore logistics sectors covers the following:

- International Freight Forwarding
- Warehousing
- Cargo Services
- Project Logistics
- Consultancy
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FREIGHT FORWARDING

The ability to move goods efficiently is essential to any supply chain solution. Logistics Support Services (Pty) Ltd’s fully developed air, land and sea transportation capabilities improve supply chain flexibility, predictability and efficiency. Solutions are tailored to customer needs from single shipments to complex multi-location logistics programs.

Logistics Support Services (Pty) Ltd, supported by its Global Agency Network, has a strong presence in all key markets and is well positioned to support customers in attaining their transportation goals by leveraging our network. Our experienced staff of freight specialists evaluates customer requirements and uses their expertise to ensure cargo arrives safely and as expeditiously as possible, whilst ensuring cost efficiency.

WAREHOUSING

Logistics Support Services (Pty) Ltd has our own registered bonded warehouse for our customers’ exclusive use. Below please find user facts for your guidance:

• The store is accessible 24 hour a day, seven days a week and no after hours, weekend or public holiday fees are charged.
• LSS manages all transactions in and out of the warehouse in accordance with Namibian customs regulations.
• The warehouse is registered for both inside and safe outside storage. A security guard is on site 24 hours with quick response security back-up.
• Clients are charged for the warehouse per square metre occupied.
• LSS, with our in-house facilities and equipment, handles and transports your cargo for delivery to pre-determined locations. Rates are agreed upon in advance.

This warehouse facility makes it easier to coordinate the spares and equipment used in the repairs process for vessels, and for consolidation for onward logistics.

CARGO SERVICES

Logistics Support Services (Pty) Ltd owns and manages in excess of 22,200 m² of warehouse space (inclusive of open, bonded and general warehouses.) Within these areas we offer a number of cargo services.

It is a critical part of our service delivery to ensure cargo is handled in a safe and secure way. Our service offering includes all modes of transport:

• Air Transportation
• Ocean Transportation
• Road Transportation
• Integrated Project Logistics Management

Our services also include de-grouping and cross-docking cargo from containers, so as to ensure we keep costs (double handling) to a minimum.

At the same time our distribution network is not limited to cargo and/or commodity types. We are able to handle from the most fragile to the most robust item within our distribution service.
PROJECT LOGISTICS

We supply project logistics services to customers involved in the construction, manufacturing and mining industries, whatever their role: project owner, contractor or supplier.

Logistics Support Services (Pty) Ltd’s project logistics services are customised for each individual contract, to satisfy the often complex tasks. Our specialist teams use innovative and creative skills that come from long experience in the field. Anything abnormal gets special attention.

With consulting, planning, preparation and execution capabilities in the same hands, we offer an integrated approach to ensure that we meet our customers’ needs, requirements and project schedules, no matter from where in the world the components originate.

CONSULTANCY

Although consultancy is included in every service offering we provide, we also have a specialised team that will be able to provide you proper guidance to ensure you will be able to know-it-all, should you need to execute a project or should you just require information.

The experience of the Logistics Support Services (Pty) Ltd team spans across a multitude of key industries and we are proud of our achievements to date.

CUSTOMS BROKERAGE

International trade gets regulated with a variety of trade laws and tariffs. These are set by countries as a way to control the movement of goods across borders. Due to the complexity of international trade, Logistics Support Services (Pty) Ltd has a dedicated team operating in this service sector to ensure:

- analysis of shipping documentation to ensure compliance
- preparation and e-submission of documents to government agencies
- correct classification of goods, determination of taxes, excises, and duties
- liaison between clients and government agencies
- coordinating transportation, storage and distribution of goods
- cargo insurance against damage, loss or theft
- overall streamlining of the clearance process
BRANCHES

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Special Projects
Crewing
Procurement
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Sourcing