

PROJECT MANAGEMENT

Projects are how organisations make things happen. Projects deliver changes that improve services to customers, increase operational effectiveness and process change. Staff in all types of roles participate in projects. So what exactly is project management? This short course takes you through the cycle of a project, from early conception and defining the scope t to the evaluation and lesson learned. Throughout the short course you look at tools, techniques and standards developed by professional organisations but also explore what is used in your own organisation. This short course will help those new to project management to lead and/or contribute to projects more effectively.



COURSE LEARNING OUTCOMES

- Define project management and articulate the role of the project manager.
- Demonstrate an understanding of Project Management as a contemporary management approach with unique benefits in comparison to traditional management approaches.
- Demonstrate a comprehensive understanding of the project cycle and the applications of project.
- Management knowledge areas and process groups at different stages of project management.
- Understand the factors that contribute to a successful project outcome and why a project may fail.
- Have an awareness of different project management techniques and how they may be useful.