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Integrated solutions for  
**ONSHORE**  
LOGISTICS



Walvis Bay  
Windhoek  
Lüderitz

Namibia



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Logistics Support Services  
(Pty) Ltd



## COMPANY PROFILE

### Masterminding Innovative Supply Chain Solutions

Logistics Support Services (Pty) Ltd has secured a premier position within Namibia's logistics industry by offering specialised agents for each service category in which we operate.

As a one-stop shop, Logistics Support Services (Pty) Ltd can be relied on to take care of any logistical requirements: ships agency, husbandry services, crew changes for vessels including all visa requirements, meet and assist transfers, freight management, imports and exports, customs clearing and forwarding, warehousing, transport, equipment rentals, procurement, supplies and chandling.

As a company, we are focussed on service delivery and we understand how crucial turn-around time is for our clients. We lead the way in adopting an integrated approach to supply chain management, especially for the offshore, gas and repair service industries

### Reliable Global Capacity Guaranteeing You Peace of Mind

At Logistics Support Services (Pty) Ltd, we are passionate about delivering excellent and on-time service in the most cost effective and efficient way. By understanding your needs and wants through intelligent analysis of the best methodologies, we provide a customised solution that fits both your financial and delivery needs.

By adopting a holistic approach, we create optimised solutions that integrate projects, vessel agencies, clearing and forwarding, transportation, warehousing systems and processes.

Logistics Support Services (Pty) Ltd have recently expanded our premises with a new bonded warehouse in the harbour vicinity opposite the syncrolift, in the hub of harbour activity.

Our locations are strategically placed for convenience to the ship repair industry, as well as to optimise our specialised service delivery across our range of services. In addition to our substantial operations in Walvis Bay, we also have offices in Windhoek and Lüderitz, and although our main operations cover the Namibian Ports, our operations span across a number of West African countries.





Logistics Support Services (Pty) Ltd operates in two distinct sector namely Onshore and offshore Logistics. Although the basic and principle are the same, needs requirements and specialization guided us to differentiate between sectors.



Logistics Support Services (Pty) Ltd is a Namibian owned and registered company that operates out of:

- Walvis Bay (Head Office), all transport modes
- Windhoek (mainly airfreight and road freight), and
- Lüderitz (sea & road freight)



Our focus and service offering encompass the following principles that serve as the cornerstone of our business model:

- Transparency
- Trust
- Mutual Respect



The service offering for the onshore logistics sectors covers the following:

- International Freight Forwarding
- Warehousing
- Cargo Services
- Project Logistics
- Consultancy

## OUT OF GUAGE





## INTERNATIONAL FREIGHT FORWARDING & CARGO SERVICES

### INTERNATIONAL FREIGHT FORWARDING

The ability to move goods efficiently is essential to any supply chain solution. Logistics Support Services (Pty) Ltd.'s fully developed air, land and sea transportation capabilities improve supply chain flexibility, predictability and efficiency. Solutions are tailored to customer needs from single shipments to complex multi-location logistics programs.

Logistics Support Services (Pty) Ltd, supported by its Global Agency Network, has a strong presence in all key markets and is well positioned to support customers in attaining their transportation goals by leveraging our network.



Our experienced staff of freight specialists evaluates customer requirements and uses their expertise to ensure cargo arrives safely and as expeditiously as possible, while maintaining cost.

Logistics Support Services (Pty) Ltd have our own registered a bonded warehouse for our customer's exclusive use. Below please find user facts for your guidance:

- The store will be accessible 24 hour a day seven days a week and no after hours, weekend or public holiday fee will be charged.
- We will manage all transactions in and out of the warehouse in accordance with the Namibian customs regulations.
- The warehouse is registered for both inside and safe outside storage. A security guard is on site 24 hours with quick response security back-up.
- You will be charged for the warehouse per square meter occupied.
- We will, with our in-house facilities and equipment, handle and transport your cargo for delivery to predetermined locations. Rates to be agreed upon with representing vessel superintendents.



This warehouse facility makes it easier to coordinate the spares and equipment used in the repairs process.



## PROJECT LOGISTICS

We supply project logistics services to customers involved in the construction, manufacturing and mining industries, whatever their role: project owner, contractor or supplier.

Logistics Support Services (Pty) Ltd's project logistics services are customized for each individual contract, to satisfy the often complex tasks. Our specialist teams use innovative and creative skills that come from long experience in the field. Anything abnormal gets special attention.



With consulting, planning, preparation and execution capabilities in the same hands, we offer an integrated approach to ensure that we meet our customers' needs, requirement and project schedules, no matter where the components originate from across the globe.

Although consultancy is included in every service offering we provide, we also have a specialized team that will be able to provide you proper guidance to ensure you will be able to know-it-all should you need to execute a project or just require information.

The experience of the Logistics Support Services (Pty) Ltd team spans across a multitude of key industries and we are proud of our achievements to date.



### CUSTOMS BROKERAGE

International trade gets regulated with a variety of trade laws and tariffs. These are set by countries as a way to control the movement of goods across borders. Due to the complexity of international trade, Logistics Support Services (Pty) Ltd have a dedicated team in operating in this service sector to ensure:

- analysis of shipping documentation to ensure compliance
- preparation and e-submission of documents to government agencies
- correct classification of goods, determination of taxes, excises, and duties
- serving as a liaison between the company and government agencies
- coordinating transportation, storage, and distribution of goods
- cargo insurance against damage, loss or theft
- overall streamlining of the clearance process





# FREIGHT MANAGEMENT

## INTERNATIONAL FREIGHT MANAGEMENT SOLUTIONS

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## AIR TRANSPORTATION

Logistics Support Services (Pty) Ltd provides comprehensive airfreight forwarding services, and specialises in air transportation to and from Namibia:

- Any size, any shape, any weight, to and from anywhere in the world;
- Wide range of flexible, time definite services;
- Multimodal capabilities, complete customs brokerage;
- Solutions tailored to meet individual needs of customers;
- Airfreight packaging;
- Aircraft handling services (Namibia).



## HAZARDOUS CARGO

When it comes to hazardous cargo, we have accredited qualified staff that can advise and handle your hazardous consignment as well as arrange packing in terms of IATA Regulations.

## PACKAGING AND CRATING

Our team of professionals will arrange expert packaging that is best suited to your products.



## CROSS TRADE

We regularly handle offshore cargo and understand the implications of managing the cargo between two foreign points (outside Namibia) to ensure a smooth flow from departure to the port of arrival at the other end while keeping our customer informed throughout the process.





## OCEAN TRANSPORTATION

Sea freight is a core offering within Logistics Support Services (Pty) Ltd's comprehensive range of services and can be offered on a stand-alone basis or as part of a managed supply chain solution.

The clearly defined and established services provided within the product portfolio are tailored to meet the specific needs of each customer, from multi-route, multimodal customers with complex requirements, to customers with one-off shipments requiring route expertise only.



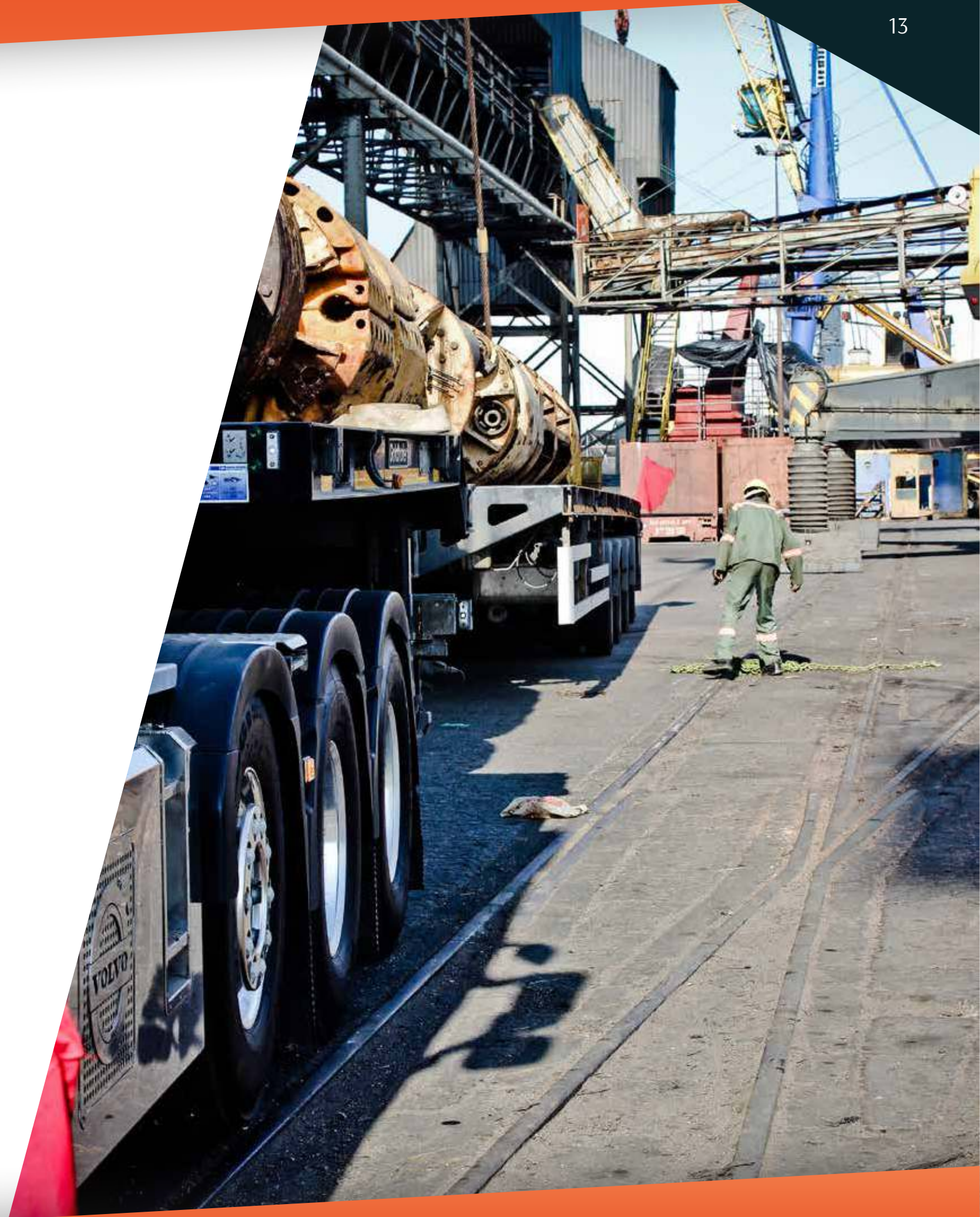
Logistics Support Services (Pty) Ltd utilises their Global Agency Network (with agents based in a.o. Houston, Aberdeen, Dubai, and Singapore), their expertise and buying power to deliver robust and economic services to all customers, irrespective of their size or scope.



Logistics Support Services (Pty) Ltd is strongly positioned to manage all of our customers' sea freight requirements with experienced freight personnel handling product flow from start to finish. Costs are controlled by leveraging the annual buying power. Service excellence is assured by utilising a number of preferred carriers whose service is monitored on a regular basis. With this spirit of partnership, we are able to constantly improve our joint product to the benefit of all customers.

### FCL (FULL CONTAINER LOAD)

Whether you require a 20ft or 40ft container, open top, flat top or Reefer containers, we have a solution for you





## ACCREDITATIONS



Namibian  
Uranium  
Association



## BRANCHES

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Logistics



Freight  
Forwarding



Warehousing



Sourcing



Husbandry  
& Vessel Agency



Procurement



Crewing



Special Projects

